

Club Car LLC
Post Office Box 204658
Augusta, Georgia 30917-4658
P: (706) 863-3000
F: (706) 860-7231

12-039

SALES BULLETIN

TO: All Authorized US and Canadian Distributors

DATE: March 9, 2012

SUBJ.: 2011 US and Canadian Distributor Award Winners

Club Car is honored and excited to announce the winners for 2011 Golf Distributor Awards.

The **2011 Overall Superior Performance** winner is:

Midwest Golf and Turf (Noblesville, IN)

Midwest Golf and Turf was selected based upon outstanding rank and scores in the following areas:

- Performance to Unit Volume Objective for 2011
- Demonstrating year over year sales growth
- Increasing Market Penetration
- Demonstrating service and support of the Golf market
- Demonstrating a professional reputation in the territory
- Maintaining good credit standing
- Maintaining a good Channel Scorecard Rating, which includes a focus on all aspects of their business such as Customer Satisfaction, SmartLead, and compliance with CustomerVIEW

The **2011 Superior Service Performance** winner is:

Nadler Golf Car Sales (Aurora, IL)

Nadler Golf Car Sales was selected based upon outstanding rank and scores in the following areas:

- Providing outstanding service and support of the Golf market
- Maintaining proper inventory to support the Golf market
- Providing knowledge, training, and dedicated service to an outstanding technical staff
- Demonstrating true teamwork with Club Car, particularly with the Warranty and Technical Service departments
- Demonstrating focus on all aspects of their business such as Customer Satisfaction, SmartLead, and compliance with CustomerVIEW



Congratulations to all winners!

If you have any questions or comments, please contact Tom Marble 706-863-3000 x-7139.

Please distribute this bulletin to all appropriate personnel at your location. All bulletins are available on <u>Club Car Pavilion</u>.