Technology Software and Services Business

Situation

- A wholly-owned subsidiary of a public company founded in 1996 to develop custom software and provide services
- Primary focus of the company was in the software development area despite early signs of the potential of its service offering
- Market potential of the company's service offerings were not recognized by management team
- Company accumulated \$6.5 million in losses versus profit projections in the first three years
- Parent company engaged BMP Principal as CEO to turn subsidiary around and divest the operation

Results

- In the first 3 months of being engaged, a new business model was adopted to better leverage the company's core capabilities and resources
- Cash flows immediately stabilized upon implementation of new strategy
- Company reported its first profit the following year
- The improved operating performance allowed for the successful divestiture of the business six months after being engaged
- Operating profits continued to improve post sale, enabling new owners to retire all outstanding debt and issue dividends providing payback of entire investment
- Annual revenues grew by 600% in 4 years and Company was named to the Inc. 500 list of the fastest growing private companies in the U.S.

Actions taken to achieve results

- Streamlined product offering by eliminating software development operation and certain aspects of the company's service offerings
- Leveraged key relationships with leading software vendors to develop and market more targeted service offerings
- Dramatically reduced the company's overhead costs to better reflect the management requirements of the newly implemented business model
- Improved delivery capabilities by aggressively expanding the company's network of qualified consultants
- Diversified the service offering to more fully penetrate the sales opportunities within existing accounts